

# Support

WIRELESS  
SUPPORT  
MADE EASY

## Movêro mServe

Wireless Support Made Easy



## Integrated Carrier and Mobile Application Support

### Movêro's mServe takes the hassle out of managing wireless data

Movêro mServe is an integrated network, handset and application support designed to help business customers deploy mobile technology within their organization. mServe is designed to minimize the risk of supporting data deployments within the Enterprise.

#### Manage Data

mServe consists of a suite of support, deployment and training tools to manage wireless data within your organization.

mServe is designed to be a highly scalable managed service that can significantly reduce the cost and increase the control over wireless expenditures within an organization.

#### Single Point Support

Movêro supports all of the major brands of handsets and carriers as well as many popular mobile applications such as Blackberry and Window Mobile. This gives Movêro customers the confidence to adopt wireless data within their organizations without the risk associated with these projects. With the rapid decline in the cost of wide area, broadband access, these projects can be an effective and low cost means to create

competitive advantage. Movêro support can convert these to tangible results for your organization.

#### Scalable Solution

Only Movêro integrates managed services framework that combines a world class call center with the knowledge management system and field organization that can deploy and train employees fast.

#### Features

- Mobile Project Support
- Call Center and Field
- Integrated Carrier & Application
- Defined SLAs
- Access to Success Metrics

### About Movêro

Movêro is the first service company providing innovative solutions for the acquisition, deployment and ongoing management of corporate cellular and data access. Through mFrame, our proven service delivery management approach, Movêro improves customer productivity while lowering lifecycle costs through intelligent access to information.

# Movêro